

SNAPSHOT

PROFESSIONAL DEVELOPMENT

TRAINING WEBINARS FOR QA

MANAGERS

Project Report Reference: 2017-1016

Date: 18 December 2017

Project Description

This project was for the development and delivery of six professional development training webinars for Quality Assurance staff on 'hot' industry topics (such as Animal Welfare, meat science and quality assurance advancements) and regulatory policy awareness and strategy (such as applying for Alternative Procedures and preparing for overseas audits).

The aim of the webinars was to build knowledge and expertise in the Australian Red Meat Industry's Quality Assurance staff through the provision of professional development webinars. Six live webinars were held, with two of the webinars repeated on request.

Post webinar support on the topics covered in each webinar was also offered.

Project Content

Six webinars, each covering a regulatory topic and a 'hot topic' were delivered in 2017. All webinars were presented by Dr Elizabeth Wilcock. These webinars aimed to build the knowledge and expertise in the Australian Red Meat Industry's Quality Assurance staff. The webinars were well received. Post webinar support on topics covered during the webinars was also offered as a part of this project.

Project Outcome

Registrants and attendees came from a broad cross section including sheep, beef, pig and game processes, government officers, training organisations and industry bodies. The Table 1 outlines the topics covered in each webinar as well as the number of registrations and attendees at each webinar.

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The webinar format was a success and the timeframe of 1.5 – 2 hours appeared to be enough time to allow facilitation of discussions and cover the regulatory and ‘hot’ topics.

Feedback from webinar attendees indicated that they found the topics useful and relevant to their work. An example of some of the feedback received is provided below.

- *‘The webinar was easy to follow’*
- *‘I’ve had situations in the past where I could have used an exemption and knew they existed but not the process to gain one’*
- *‘Webinar topics were well covered’*
- *‘Good to see what goes on in the process’*
- *‘The webinars are very helpful’*

Benefit for Industry

Through these webinars Food and Veterinary Services Pty Ltd were able to build knowledge and expertise in the Australian Red Meat Industry’s Quality Assurance staff of regulatory topics. Research and development undertaken by the industry was also promoted. Food and Veterinary Services Pty Ltd will be offering repeats of the webinars upon request until 31 December 2018.



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Date/Time	Regulatory Topic	Hot Topic	Number of Registrations	Number of Attendees
17/01/2016 (10 – 12 AEDST)	Always thought there was a better way to do something that means the same outcome? Applying for an Alternative Procedure.	What are we supposed to do with an animal welfare incident in transport, the yards or on plant?	9	6
14/2/1017 (10 – 12 AEDST)	What is my role in an audit?	Changes to the Approved Arrangement Guidelines	18	13
11/4/2017 (10 – 12 AEDST)	Why should we understand DAWR fees and charges are calculated and what do they all mean?	AMPC Research and Development (R&D) in the Meat Industry.	6	6
6/6/2017 (10 – 12 AEDST)	What should I include in an overseas application? How to write a great overseas application for listing.	Halal	9	6
15/8/2017 (10 – 12 AEDST)	How does the refrigeration index work? Understanding what the RI is, and what it isn't.	Sanctions Policy	8	8
24/10/2017 (10 – 12 AEDST)	The why, when and how of applying for an instrument of exemption.	AMPC Research and Development (R&D) in the Meat Industry.	4	4

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